1	BEFORE THE
2	ILLINOIS COMMERCE COMMISSION
3	FLAT ROCK TELEPHONE CO-OP, ) DOCKET NO.
4	INCORPORATED ) 04-0181 )
5	Petition for Suspension or ) Modification of Section 251(b)(2) ) Requirements of the Federal )
6	Telecommunications Act Pursuant to)
7	Section 251(f)(2) of said Act; for) entry of Interim Order; and for )
8	other necessary relief. ) Springfield, Illinois June 9, 2004
9	Mot purquent to notice at 8.45 A M
10	Met, pursuant to notice, at 8:45 A.M.
11	BEFORE:
12	MR. JOHN ALBERS, Administrative Law Judge
13	APPEARANCES:
14	MR. DENNIS K. MUNCY MR. JOSEPH D. MURPHY
15	306 West Church Street Champaign, Illinois 61826-6750
16	(Appearing on behalf of the Petitioner)
17	MR. RODERICK S. COY
18	MR. HARAN CRAIG RASHES Clark Hill, P.L.C.
19	2455 Woodlake Circle Okemos, Michigan 48864-5941
20	(Appearing on behalf of Verizon Wireless
21	
22	SULLIVAN REPORTING COMPANY, by

1	APPEARANCES:	(Cont'd)
2	MR. THOMAS R. STANTON MR. ERIC MADIAR	
3	160 North La Salle Street Suite C-800	
4	Chicago, Illinois 60601	
5	(Appearing on behalf Illinois Commerce Com	
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1		ΙΝΓ	D E X		
2	WITNESSES	DIRECT	CROSS	REDIRECT R	ECROSS
3	KEVIN J. JACOBSEN	171		206	
4	By Mr. Muncy By Mr. Rashes	171	174 205	206	
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1	PROCEEDINGS
2	(Whereupon Flat Rock
3	Exhibit 1 was marked
4	for purposes of
5	identification.)
6	JUDGE ALBERS: By the authority vested in me by
7	the Illinois Commerce Commission, I now call Docket
8	Number 04-0181. This was initiated by Flat Rock
9	Telephone Co-op, Inc. The Petitioner seeks a
L 0	suspension or modification of Section 251(b)(2)
L1	requirements of the Federal Telecommunications Act.
L2	May I have the appearances for the record,
L3	please?
L 4	MR. MUNCY: Yes, Your Honor, Dennis K. Muncy
15	and Joseph D. Murphy, 306 West Church Street,
L 6	Champaign, Illinois 61820, and appearing for the
L 7	Petitioner Flat Rock Telephone Co-op, Incorporated.
L8	MR. STANTON: On behalf of the Staff of the
L9	Illinois Commerce Commission, Thomas R. Stanton and
20	Eric M. Madiar, Office of General Counsel, 160 North
21	LaSalle Street, Suite C-800, Chicago, Illinois
22	60601.

- 1 MR. RASHES: Good morning, Your Honor. Haran
- 2 C. Rashes and Roderick S. Coy of the law firm Clark
- 3 Hill, P.L.C., 2455 Woodlake Circle, Okemos, Michigan
- 4 48864, on behalf of Verizon Wireless.
- JUDGE ALBERS: Thank you. Let the record
- 6 reflect that there are no others wishing to enter an
- 7 appearance.
- 8 As far as preliminary matters, the only
- 9 thing we have is Staff's May 24 motion for leave to
- 10 file its testimony instanter. Is there any
- objection to that motion?
- MR. MUNCY: No objection, Your Honor.
- JUDGE ALBERS: The motion is granted. The
- purpose of today's hearing is to admit into the
- record any previously offered testimony and
- obviously any objections. With that in mind, we
- will go ahead and ask Mr. Muncy to call his first
- witness.
- MR. MUNCY: Yes, I would call Mr. Kevin J.
- Jacobsen.
- JUDGE ALBERS: Would you please raise your
- 22 right hand, and everybody else testifying in the

- 1 Flat Rock matter please stand and raise your right
- 2 hand.
- 3 (Whereupon the four Witnesses were
- 4 duly sworn by Judge
- 5 Albers.)
- JUDGE ALBERS: Thank you, gentlemen.
- 7 KEVIN J. JACOBSEN
- 8 called as a Witness on behalf of Petitioner, having
- 9 been first duly sworn, was examined and testified as
- 10 follows:
- 11 DIRECT EXAMINATION
- BY MR. MUNCY:
- Q. Mr. Jacobsen, would you state -- let you get
- 14 your files out or your testimony out. Would you
- please state your name and business address for the
- 16 record, please.
- 17 A. Kevin Jacobsen, 104 North Rundle Street, P.O.
- Box 147, Flat Rock, Illinois 62427.
- MR. MUNCY: Are you going to waive?
- MR. STANTON: Yes, we waive any foundational
- 21 questions.
- MR. RASHES: No objections.

1	MR. MUNCY: Your Honor, we would like to offer
2	Flat Rock Exhibit 1 which consists of which is
3	Mr. Kevin J. Jacobsen's direct testimony in this
4	docket. That Flat Rock Exhibit 1 has a cover sheet
5	with 33 pages of questions and answers consisting of
6	Mr. Jacobsen's direct testimony.

That Flat Rock Exhibit 1 also has two attachments. The first attachment is the Local Number Portability Data Summary for Flat Rock which was prepared by Mr. Jacobsen and addressed in his testimony, and the Attachment 2, Flat Rock Exhibit 1, are copies of correspondence which Flat Rock received from wireless carriers in regard to wireline-to-wireless local number portability.

And then we would also be offering Flat
Rock Exhibit Number 2 which is a copy of
Mr. Jacobsen's rebuttal testimony in this docket.
That rebuttal testimony consists of 21 pages of
questions and answers. And there is one attachment,
and the attachment is a chart dealing with why the
minutes of use contained in Mr. Jacobsen's cost
estimate were correct. So we would offer Flat Rock

- Exhibit Number 1 with Attachments 1 and 2 and Flat 1 2 Rock Exhibit 2 with Attachment 1. 3 JUDGE ALBERS: Is there any objection to any of 4 these exhibits? MR. STANTON: No objection. 5 6 MR. RASHES: No objection, Your Honor. 7 JUDGE ALBERS: The exhibits are admitted. 8 (Whereupon Flat Rock Exhibit 1 with 9 10 Attachments 1 and 2; 11 and Flat Rock Exhibit 2 12 with Attachment 1 were 13 admitted into 14 evidence.) 15 MR. MUNCY: You want to proceed? JUDGE ALBERS: Well, in light of the fact that 16
- 20 MR. RASHES: Feel free to cut me off at any 21 time, Your Honor. Temporarily.

we have to recess in about a half hour, Mr. Rashes,

are you willing to proceed as much as you can with

JUDGE ALBERS: Temporarily.

your cross?

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- 1 MR. MUNCY: Mr. Jacobsen is available for cross
- 2 examination.
- 3 MR. RASHES: Thank you.
- 4 CROSS EXAMINATION
- 5 BY MR. RASHES:
- 6 Q. Good morning, Mr. Jacobsen.
- 7 A. Good morning.
- 8 Q. My name is Haran Rashes of the law firm Clark
- 9 Hill, P.L.C., and I represent Verizon Wireless in
- 10 this matter. How long have you been general manager
- of Flat Rock Telephone Co-op?
- 12 A. Approximately three and a half years.
- 13 Q. Are you general manager of any other phone
- 14 companies as well?
- 15 A. Yes, I am. I am general manager of Egyptian
- 16 Telephone Cooperative in Steeleville, llinois.
- 17 Q. What is the relationship between Egyptian and
- 18 Flat Rock?
- 19 A. Egyptian provides managerial services to Flat
- 20 Rock.
- 21 Q. You mention in your testimony that Flat Rock is
- 22 a co-op. Can one remain a member if they are no

- 1 longer a customer?
- 2 A. No.
- Q. Can one be a customer without being a member?
- 4 A. No.
- 5 Q. Do residents have a choice of telephone
- 6 provider for their land line service in Flat Rock's
- 7 service territory?
- 8 A. No.
- 9 Q. So I am correct in assuming that anyone who
- 10 wants land line service in your service territory
- must be a member of the company?
- 12 A. Correct.
- 13 Q. How many customers does Flat Rock have?
- 14 A. As indicated in my testimony on page 5, line
- 15 128, approximately 532 access lines.
- 16 Q. Do you know how many customers?
- 17 A. In Staff Data Request Number 1.01, how many
- customers does Flat Rock have, the response was 486.
- 19 Q. How many board members do you have?
- 20 A. Flat Rock Cooperative's board consists of five
- 21 board members.
- Q. On lines 89 through 91 of your testimony you

- 1 state that you will provide wireline-to-wireless
- local number portability when a sufficient number of
- 3 your members/customers desire the service. What do
- 4 you define as a sufficient number?
- 5 A. A sufficient number would be the six to ten
- 6 percent that we make reference to in our cost
- 7 summary.
- 8 Q. Under Flat Rock's bylaws what percentage of
- 9 members are needed to approve a rate increase?
- 10 A. I can't say. I don't have the bylaws in front
- of me.
- 12 Q. Do you know what percentage of members are
- needed to approve investments in new equipment?
- A. No, I don't.
- 15 Q. Do you believe it is more -- do you believe it
- is a hundred percent or less?
- 17 A. Can you repeat the items that you are stating
- 18 here?
- 19 Q. Do you believe that -- you state you don't have
- the bylaws in front of you. But from your
- 21 recollection -- are you familiar with the bylaws?
- 22 A. Yes, I am, generally.

- 1 Q. From your recollection of the bylaws do you
- 2 require one hundred percent approval to approve a
- 3 rate increase?
- 4 A. No.
- 5 Q. Do you require one hundred percent of your
- 6 membership approval to upgrade your switch?
- 7 A. No.
- 8 Q. Do you require a hundred percent of your
- 9 membership approval to make new investments?
- 10 A. No.
- 11 Q. On line 90?
- 12 A. Again from my recollection, and not having
- 13 bylaws in front of me.
- Q. On line 90 of your testimony, though, you state
- that you will provide wireline-to-wireless local
- number portability when all of your customers are
- willing to pay the associated costs. Isn't that an
- awfully high standard?
- 19 A. Even though the statement is all of our
- 20 members, once the decision is made, and again not
- 21 having the bylaws in front of me, I would say if a
- 22 majority speaks, that would include all of the

- 1 members. So all of the members would be paying once
- 2 that decision is made.
- 3 Q. But not necessarily willing to pay but just pay
- 4 it?
- 5 A. That would be correct.
- Q. You state in your testimony on page 4 that you
- 7 are familiar with the FCC's orders in this matter,
- 8 is that correct?
- 9 A. Can you point me to that line?
- 10 Q. Question starting on 96 down to the, well, the
- 11 remainder of that answer down at the bottom of the
- page and top of page 5. Are you familiar with those
- orders that are cited there?
- 14 A. Yes, generally speaking.
- Q. Was this petition filed in response to the
- 16 FCC's November 10 order requiring
- wireline-to-wireless local number portability?
- 18 A. I am not sure I understand the question.
- 19 Q. Was this petition filed in response to the
- 20 FCC's order requiring wireline-to-wireless local
- 21 number portability?
- 22 A. I believe that's correct, yes.

- 1 Q. That FCC order was issued on November 10, 2003.
- From November 10 through, let's say, January 1, what
- 3 steps did Flat Rock take to ready for local number
- 4 portability?
- 5 A. I can't say that we took any steps. We
- 6 continued to monitor the trade press and whatever
- 7 information was available to see what the FCC was
- 8 doing and the Commission.
- 9 Q. When did you take the first steps to begin
- 10 preparation for local number portability?
- 11 A. I believe in one of the data requests we made
- reference to information was collected in the last 6
- to 9 months.
- Q. You just said you didn't do anything. So after
- January 1?
- 16 A. Well, again, I should probably clarify that we
- 17 continued to monitor trade presses on what was going
- on with LNP. So that probably was an unfair
- 19 statement. But to actually start implementing
- anything such as the software and those sorts of
- 21 things that were needed, the impact, none of that
- 22 was done prior to.

- 1 Q. Did the FCC in its orders consider the public
- 2 interest in wireline-to-wireless local number
- 3 portability?
- 4 A. Yes, I assume so.
- 5 Q. At the bottom of page 6 to the top of page 7
- 6 you stated, quote, the fact that no wireline carrier
- 7 has requested interconnection network elements or
- 8 local number portability would indicate that there
- 9 is not a sufficient or significant demand for local
- 10 number portability or service from competitive
- 11 carriers within Flat Rock's service area. Are there
- any CLECs serving Flat Rock's serving area?
- 13 A. What page is that?
- 14 Q. The bottom of page 6, the top of page 7.
- 15 A. Direct testimony?
- 16 O. Yes.
- 17 A. Can you restate your question?
- 18 Q. Are there any competitive local exchange
- 19 carriers serving Flat Rock's service area?
- 20 A. No.
- 21 Q. You also talk in your direct testimony about
- 22 what SBC has done vis-a-vis wireline-to-wireless

- 1 local number portability. SBC is considerably
- 2 larger than Flat Rock, correct?
- 3 A. Yes, that would be a fair statement.
- 4 Q. Are you aware if there are any rural carriers
- 5 in Illinois providing local number portability?
- A. No, I am not.
- 7 Q. Did you investigate whether or not there are in
- 8 preparation for testifying today?
- 9 A. No, I did not.
- 10 Q. Your Attachment 2 consists of a series of
- 11 letters from Verizon Wireless. Are you familiar
- with the content of those letters?
- 13 A. I have not read them word for word recently but
- in general, yes, I am.
- 15 Q. Does Flat Rock consider those letters bona fide
- requests for local number portability service?
- 17 A. No.
- 18 Q. Isn't it true that Verizon wireless actually
- 19 titled one of the attachments to those letters a
- 20 bona fide request?
- 21 A. If you can point me to that one, I can look at
- 22 it.

- 1 Q. The attachment to the October 22, 2003 letter.
- 2 A. October 22?
- 3 Q. Yes, and the attachment to the October 9, 2003,
- 4 letter.
- 5 A. The attachment does say bona fide request form.
- 6 Q. On page 9 of your direct testimony you
- 7 specifically point out that Verizon Wireless does
- 8 not have a point of interconnection in Flat Rock's
- 9 service territory. Does the FCC require such for
- wireline-to-wireless local number portability?
- 11 A. I believe that is yet to be determined by the
- 12 FCC.
- 13 Q. You stated, though, you are familiar with the
- 14 FCC rules, correct?
- 15 A. Generally speaking.
- Q. Didn't you later in your testimony specifically
- say, quote, and this is page 18, line 417, the FCC
- orders and rules as they now stand do not require a
- wireless carrier to have a point of presence within
- 20 Flat Rock's area?
- 21 A. What line is that?
- 22 Q. Page 18, line 417.

- 1 A. That's correct.
- 2 Q. You also discuss at the top of page 10 that the
- 3 way that you allegedly have to route these calls
- 4 would, quote, normally lead to such a call being
- 5 rated as an interexchange call or toll call, end
- 6 quote. Isn't it correct that the FCC rules do not
- 7 allow a ported call to be rated as an IXC or toll
- 8 call?
- 9 A. Are you referencing the --
- 10 MR. MUNCY: I am going to object to that. I
- 11 believe that calls for a legal conclusion.
- MR. RASHES: Withdrawn, Your Honor.
- 13 Q. You state in your testimony you also testified
- on behalf of Egyptian Telephone Cooperative in
- 15 Docket 03-0726, correct?
- 16 A. Correct.
- 17 Q. Are you familiar with that docket?
- 18 A. It's been awhile since I reviewed it but
- 19 generally yes.
- Q. In addition to filing in that docket, didn't
- 21 Egyptian also present many of the same issues to the
- FCC in FCC Docket Number 04-12?

- 1 A. I don't have the file for Egyptian with me at
- 2 this time. I do know that through legal counsel we
- 3 did make a filing for an extension.
- 4 Q. Flat Rock did not joint Egyptian in that
- filing, is that correct?
- 6 A. That's correct. I understand the distinction
- 7 there was Egyptian was in the top 100 MSA's at the
- 8 time and Flat Rock is not within the top 100 MSA's.
- 9 So there is a difference of timing there.
- 10 Q. Are you aware that petition for rehearing of
- 11 the Egyptian case has been filed?
- 12 A. Yes, I have seen that information that came by
- e-mail.
- 14 Q. So you have reviewed that petition for
- 15 rehearing?
- 16 A. I have read the cover letter.
- 17 Q. If the Egyptian petition had been denied by
- this Commission, would Flat Rock be filing this
- 19 petition?
- 20 A. Yes.
- Q. You state on page 12 of your testimony, line
- 22 287, that you used the information available from

- 1 other dockets, taking into account Staff's response
- 2 as well as Flat Rock's specific information. Are
- 3 you familiar with the February 26 report of ex parte
- 4 communication between Mr. Madiar and Mr. Barnekov at
- 5 the FCC?
- 6 A. Yes, I am.
- 7 Q. Did you take that into account to familiarize
- 8 yourself with the cost estimates here? I am going
- 9 to rephrase. Was that taken into account in
- 10 developing the cost estimates here?
- 11 A. I believe the ex parte that you are making
- reference to was pointed out to us in a Staff data
- request that hadn't been -- we had not seen that at
- that time. So when the direct testimony was filed,
- I don't believe I had any awareness of that ex
- parte. And then it was brought to my attention and
- was then reviewed after.
- 18 Q. As the witness in Egyptian, though, you were
- not that familiar with the Egyptian file to have
- seen it in there?
- 21 A. It was never served upon us. At our data
- 22 request -- and I don't have the number; I can look

- 1 it up, if you would like -- it states that we had
- 2 not been served with it, so we weren't aware of it
- 3 at the time.
- 4 Q. You state on the top of page 13 that Flat Rock
- 5 should not be required to provide
- 6 wireline-to-wireless local number portability until
- 7 such time as operational and administrative problems
- 8 associated with its provision are worked out on a
- 9 global basis by the larger carriers. What do you
- 10 consider a reasonable amount of time for the
- operational administrative, quote unquote, problems
- to be worked out?
- 13 A. I believe it's the request that we have made
- for the two and a half years, the 30 months.
- Q. So that's one of the bases for your request?
- 16 A. I am not sure I follow your question.
- 17 Q. Are you saying that that is one of the bases
- 18 for your request?
- 19 A. No, the basis for our request is our new
- 20 burden.
- 21 Q. So it is not one of the bases for your request?
- 22 A. I think it is all part of it. As you look at

- 1 the entire process of what it will take, it's all
- 2 wrapped up and those are driving costs to form the
- 3 undue burden on the customer.
- 4 Q. Have you researched problems that are occurring
- 5 and how they are being worked out?
- 6 A. I have only followed what has been in the trade
- 7 presses.
- 8 JUDGE ALBERS: Mr. Rashes, does that complete a
- 9 line of questioning there? Why don't we stop there
- if you are going to start a new line of questioning?
- 11 Why don't we recess for about 45 minutes.
- MR. MUNCY: Thank you, Your Honor.
- 13 (Whereupon the hearing
- was in a short recess.)
- 15 JUDGE ALBERS: Back on the record. Mr. Rashes,
- 16 would you like to resume your cross exam, please.
- MR. RASHES: Thank you, Your Honor.
- BY MR. RASHES:
- 19 Q. Mr. Jacobsen, if you could please turn to page
- 20 15 of your direct testimony, from lines 348 to 350,
- 21 maybe 364, you talk about certain example take
- 22 rates. In that section of your testimony you refer

- 1 to Verizon. Do you mean Verizon land line or
- 2 Verizon Wireless then?
- 3 A. Verizon land line.
- 4 Q. Through what days were these take rates
- 5 measured?
- 6 A. I do not know that. As referenced in here,
- 7 this was testimony from witness Hoagg.
- 8 Q. Testimony in what case?
- 9 A. In the Egyptian case.
- 10 Q. And when was that testimony offered?
- 11 A. I don't have that date in front of me.
- 12 Q. Approximately what month?
- 13 A. February.
- Q. Did you make any attempt to update these
- 15 numbers since February?
- 16 A. No, I did not.
- 17 Q. You mention a January date here. How old was
- wireline-to-wireless local number portability in
- 19 January?
- 20 A. It was implemented in November, I believe, so
- 21 approximately two months.
- 22 Q. What was Flat Rock's take rate for caller ID in

- 1 its first two months?
- 2 A. I don't have that number available.
- 3 Q. Do you know for call forwarding?
- A. No, I don't.
- 5 Q. You state on line 355 and 356 that Flat Rock
- 6 sees no evidence that there is any significant
- demand and you state elsewhere in your testimony you
- 8 didn't conduct any survey, did you?
- 9 A. We have not conducted any formal survey.
- 10 However, being a small rural cooperative with 532
- 11 access lines, we know -- virtually have interaction
- 12 with members every day. And from that we have not
- had requests for LNP. So that's what the
- information is based off of.
- 15 Q. Do you believe that the customers would
- necessarily come to you if they wanted to request
- porting their number to a wireless carrier?
- 18 A. I believe there are several sources that they
- can go to. I believe we have a very good
- 20 relationship with our membership. And when they
- 21 have telecommunication needs we are one of the first
- 22 people they come in to ask.

- 1 Q. Have you ever switched jobs in your life?
- 2 A. Yes, I have.
- 3 Q. When you did your job hunt, did you send your
- 4 resume' to your old employer or did you send it out
- 5 to perspective employers?
- 6 A. Perspective.
- 7 Q. What level of demand do you believe would
- 8 warrant -- actually, I will withdraw this. I think
- 9 you answered this earlier. You also state on page
- 10 16 that you have determined this alleged lack of
- 11 demand from your customer service representatives.
- When were your customer service representatives
- asked to begin collecting this information?
- 14 A. I don't have a specific date, but by following
- the LNP information in the trade press when it was
- 16 coming up on the launch date of November, it has
- been in the forefront of our minds. And, again, we
- have not had requests from our members.
- 19 Q. And is there an actual form that the customer
- 20 service representative would fill out if they did
- 21 get a request?
- 22 A. No, we don't, not as a small company.

- 1 Q. How many customer service representatives do
- 2 you have?
- 3 A. One.
- 4 Q. On a staff of what?
- 5 A. Three.
- Q. What type of switch does Flat Rock have?
- 7 A. Flat Rock has a Siemens DCL.
- 8 Q. And how old is that switch?
- 9 A. I believe by the data request from Verizon that
- 10 -- I can't put my fingers directly on it, but I feel
- very comfortable that it was 1991.
- 12 Q. How often is that switch upgraded?
- 13 A. Again, in the data request that information was
- 14 provided and if you could point me to that data
- request, I could give you the exact dates.
- 16 Q. I don't have that in front of me. As general
- manager aren't you the one who authorizes the
- 18 upgrades to the switch?
- MR. MUNCY: Counsel, if you will give him time
- to look for it, he did answer it in data requests.
- 21 He wants to be accurate.
- 22 A. I have got it now. In Verizon Wireless Data

- 1 Request 2.05 the release upgrades and the
- 2 installation dates are provided.
- 3 Q. Will you please answer the question? That's
- 4 not in evidence. Can you please let us know how
- often is that switch upgraded?
- 6 MR. MUNCY: Give him the dates.
- 7 A. The dates, 2/7/94, 7/1/96, 3/19/97, 10/15/99,
- 8 8/9/01, 11/31/02 and 08/29/03.
- 9 Q. How are the costs of those upgrades typically
- 10 recovered?
- 11 A. Those costs would be recovered in our cost
- 12 study.
- 13 Q. And when was the last cost study for Flat Rock?
- 14 A. I don't have that information, but it would be
- within the last probably two years, 18 months.
- 16 Q. You say it would be recovered in the cost
- 17 study. How do you get the additional revenue
- required to do this? Do you raise rates to upgrade
- 19 your switch?
- 20 A. I am not sure I follow your question.
- 21 Q. I am not sure I followed your answer in terms
- of it is in the cost study. Does the cost study

- 1 provide for raising of rates to cover those extra
- 2 expenses?
- 3 A. The raising of rates, I am not sure I follow
- 4 you.
- 5 Q. How do you recover the increased costs of the
- 6 new investment in the switches?
- 7 A. Those would be through the access rates.
- 8 Q. From a hardware standpoint is Flat Rock's
- 9 switch ready for LNP?
- 10 A. No, it is not.
- 11 Q. Would additional hardware, not software, but
- hardware have to be added to that switch?
- 13 A. To my knowledge there would be. The software
- is needed.
- 15 Q. Rephrase my question. I will re-ask my
- 16 question again. From a hardware standpoint is that
- switch ready for LNP?
- 18 A. I would say from a hardware perspective, yes,
- it would be. However, the hardware has to have the
- 20 software to make the hardware work. And I guess the
- analogy that comes to mind is if you have a vehicle,
- a car, the car is no good without gasoline. So you

- 1 have to have the gasoline to make the car move. So
- 2 we need the software to make the switch work.
- 3 Q. In what area codes or NPAs does Flat Rock
- 4 operate?
- 5 A. 618.
- Q. And how many NXXs do you have in 618?
- 7 A. One.
- Q. And how many NXXs are reserved for Flat Rock's
- 9 use within that 618 area code?
- 10 A. Only the one.
- 11 Q. And how many numbers are available to Flat Rock
- 12 within that one NXX?
- 13 A. It would be the entire NXX.
- Q. And how many numbers is that?
- 15 A. Ten thousand.
- Q. And how many of those 10,000 are you using
- 17 right now?
- 18 A. We would be using 532, as indicated in the
- 19 testimony.
- 20 Q. So in terms of just trying to figure out how
- 21 many numbers you are not using, I can just take the
- 22 10,000 and subtract the 532, correct?

- 1 A. That would be very close, yes.
- 2 Q. It would be very close?
- 3 A. Well, obviously access lines vary up or down
- from customers moving in or moving out.
- 5 Q. But assuming the 532 is accurate right now?
- 6 A. Correct.
- 7 Q. It would. Today how does Flat Rock deliver a
- 8 telephone call to a cell phone?
- 9 A. The customer dials up a long distance phone
- 10 call to that specific cell phone number.
- 11 Q. You talk quite a bit in your testimony about
- 12 transport and transiting costs. Did the FCC address
- transport and transiting costs in their LNP orders?
- A. No, they did not.
- 15 Q. They did not address it at all?
- 16 A. Yes, they addressed it but it was deferred to a
- 17 later time, my understanding.
- 18 Q. Did the FCC, in deferring it to a later time,
- say anything about whether or not carriers should go
- forward with the implementation of
- 21 wireline-to-wireless while waiting for a future
- 22 order?

- 1 A. The FCC?
- 2 Q. Yes.
- 3 A. From what I have read of the FCC, I would say
- 4 yes.
- 5 Q. And what did the FCC say?
- 6 A. That they would prefer companies to move
- 7 forward.
- 8 Q. Would these transport and transiting costs drop
- 9 if Verizon Wireless had a point of interconnection
- in Flat Rock's territory?
- 11 A. Based on the negotiations with the salient
- 12 provider, I would say yes.
- 13 Q. Has Flat Rock initiated any such negotiations?
- 14 A. No, nor has a wireless carrier initiated with
- 15 Flat Rock.
- 16 O. Your Exhibit 1 which is the Local Number
- 17 Portability Data Sheet, the cost estimates on it
- takes out those costs over a five-year period of
- 19 time, correct?
- 20 A. Correct.
- 21 Q. Are you aware that other carriers have
- 22 petitioned the FCC for an additional time period

- beyond those five years?
- 2 A. No, I am not.
- 3 Q. Has Flat Rock applied for any additional time
- 4 period beyond the five years?
- 5 A. No, we have not.
- Q. What would be the general impact on the cost
- 7 per month to customers if those costs were carried
- 8 over, let's say, ten years?
- 9 A. I am not a cost analyst, but I assume they
- 10 would be something less. However, we are utilizing
- 11 the cost model from the NECCA, and I forget the
- 12 transmittal. And from that it is stated very
- specifically over five years.
- Q. You just said you are not a cost analyst?
- 15 A. Correct.
- 16 Q. Did you develop this cost study?
- 17 A. No, I did not.
- 18 Q. Who did develop this cost study?
- 19 A. This was utilized in the first five cases.
- Q. And who customized it to this case?
- 21 A. Our company did. We put the numbers in.
- Q. Who at the company did that?

- 1 A. I did.
- 2 Q. You just said you didn't develop it but you --
- 3 A. I didn't develop the model. We worked with the
- 4 model to put the inputs in.
- 5 Q. Who developed all the assumptions in the model?
- 6 A. The assumptions were brought from the NECCA
- 7 transmittal of the wireline-to-wireline LNP cost
- 8 model.
- 9 Q. Did you question any of those assumptions or
- 10 did you just plug in the datan?
- 11 A. I am sure that there was a lot of discussion on
- 12 all of the line items.
- Q. Did you?
- 14 A. No.
- 15 Q. In that cost model you have a cost of \$23,800
- for the loading or activation of the local number
- 17 portability capability within Flat Rock's switch.
- Are you aware that this is significantly more than
- the \$15,000 that you testified about in Egyptian?
- 20 A. I don't have the Egyptian number in front of
- 21 me. But it very well could be.
- Q. Doesn't Egyptian have considerably more lines

- 1 than Flat Rock?
- 2 A. Egyptian does have considerably more lines.
- 3 However, we are not comparing apples to apples as
- 4 Egyptian has a Nortel switch and Flat Rock has the
- 5 Siemens switch. And that cost was, as provided in
- 6 some of the data requests, that cost was supplied
- 7 directly from Siemens for the software charge.
- 8 Q. Any negotiating take place to try to lower
- 9 that?
- 10 A. Not to my knowledge. But, again, with 532
- lines there is not a lot of negotiating power.
- 12 Q. At page 25, line 582.
- 13 A. Excuse me, page 25?
- Q. Page 25, line 582, you state, quote, we have
- discussed the potential demand with other companies
- and advisors. Who did you discuss it with?
- 17 A. Those discussions would be obviously with
- 18 Egyptian.
- 19 Q. So you discussed it with yourself, okay.
- A. Myself.
- Q. Who else?
- 22 A. And the other five companies and other parties

- 1 involved in similar cases.
- 2 Q. You stated you made the determination that
- 3 these potential demand estimates are, quote,
- 4 reasonable. What do you believe the potential
- 5 demand for LNP will be?
- 6 A. I believe it will be very minimal.
- 7 Q. Below six percent?
- 8 A. Possibly.
- 9 Q. Do you consider six percent very minimal?
- 10 A. I think the six percent -- actually, the 6 to
- 10 percent was a percentage that we used that would
- show us significant demand so that we should move
- forward because our membership had interest in that
- 14 feature.
- Q. Which do you believe the Commission should use
- in making a determination on your petition? Very
- 17 little demand or six to ten percent demand? If they
- have to pick one of them, which one do you think
- they should choose?
- 20 A. I believe they could choose either. And I say
- 21 that because you have initial start-up costs.
- Whether you have zero percent usage or you have six

- 1 to ten percent usage, you still have fixed start-up
- 2 costs that are there which are listed in the
- 3 summary, cost summary.
- 4 O. You state that on lines 641 and 642 that it
- 5 would allegedly be burdensome on Flat Rock's
- 6 customers to make them pay for costs for service
- 7 which they do not desire. You didn't conduct any
- 8 formal surveys to find out if anyone desires this or
- 9 not?
- 10 MR. MUNCY: It has been asked and answered. I
- object.
- 12 JUDGE ALBERS: Sustained.
- MR. RASHES:
- Q. You also say that this over, alleged over,
- expense that you might have would be a burden on the
- 16 customers. Wouldn't that burden be returned to them
- as members in the company?
- 18 A. I am not sure I follow the question.
- 19 Q. If there were an over-collection in the amounts
- of LNP surcharge, wouldn't that over-collection be
- returned to the members in some form or another?
- 22 MR. MUNCY: I would object. Where does it say

- 1 that there is an over-collection that you are
- 2 referring to?
- MR. RASHES: On 636 through 643, "That is
- 4 correct, you will have over-estimated various
- 5 variable costs."
- 6 MR. MUNCY: It doesn't say over-collection.
- 7 MR. RASHES:
- 8 Q. If there was an over-estimate of those variable
- 9 costs and the Commission denied your petition and
- 10 you filed these very numbers with the FCC and they
- were approved and demand were lowered, would there
- 12 be an over-collection?
- 13 A. Yes, there could be as well as the flip side of
- it where there could be an under-collection.
- 15 Q. If there were an over-collection, would that
- 16 over-collection be returned to the members?
- 17 A. At some point in time, yes, they would be.
- 18 Q. Did you review the wireless-to-wireline number
- 19 portability service level agreement sent to you by
- 20 Verizon Wireless on October 14?
- 21 A. Yes.
- 22 O. Of 2003?

- 1 A. Yes, I reviewed it at the time that I received
- 2 it, but it has been some time since I --
- 3 Q. Did you respond to Verizon Wireless?
- A. Yes, we did, as has been indicated in one of
- 5 the data requests that we provided in our response
- 6 through legal counsel.
- 7 Q. You have a line item entitled Technical
- 8 Trouble, and you base that estimate on Flat Rock's
- 9 experience with similar issues and services. Which
- 10 similar issues and services are you referring to
- 11 there, page 29, line 677?
- 12 A. What was the line again?
- 13 Q. Line 677.
- 14 A. It is based on our best estimate of working
- with the switch and the technical issues that we
- have had across the years of implementing new
- 17 services.
- 18 Q. And what services were those?
- 19 A. I don't have a specific list of services, but I
- 20 mean in any one of those releases that we spoke
- about, there are new services that are involved in
- there and our technical people have to work through

- 1 any of the issues.
- Q. But you don't have a specific service?
- 3 A. I don't have a specific service.
- Q. Did you have to raise your rates because of the
- 5 technical problems they encountered with those other
- 6 services?
- 7 A. I would say not directly.
- 8 Q. If a suspension is granted, will Flat Rock be
- 9 ready to provide wireline-to-wireless local number
- portability on November 24, 2006?
- 11 A. If the current request is granted, yes, we
- would be, with the caveat of coming back into the
- 13 Commission with any new information that may be
- 14 available. But under the current request, yes, we
- would be.
- 16 Q. Do you mean to indicate that you might come
- back for another extension at that point?
- 18 A. I am saying that in light of any new
- information that would be available, we would retain
- that option, if necessary.
- 21 Q. If this petition is denied, let's say it is
- denied tomorrow hypothetically -- I'll change it.

- 1 Let's say it's denied July 1, to make it a little
- 2 easier to calculate here. On what date would Flat
- 3 Rock be ready to provide wireline-to-wireless local
- 4 number portability?
- 5 A. This is only my best guess, but I would say 60
- 6 to 90 days.
- 7 MR. RASHES: Your Honor, that's all I have for
- 8 this witness.
- JUDGE ALBERS: Thank you, Mr. Rashes. Do you
- 10 have any questions?
- MR. STANTON: No cross.
- 12 JUDGE ALBERS: Just a couple, Mr. Jacobsen.
- 13 EXAMINATION
- 14 BY JUDGE ALBERS:
- 15 Q. In light of Staff's position and your rebuttal
- testimony, would it be true to say that the
- 17 Petitioner is now only seeking a waiver under
- Section 251(f)(2)(A)(i) regarding the impact on
- 19 customers?
- 20 A. That's correct.
- 21 Q. And can you tell me how low the cost to
- 22 customers would have to be before Flat Rock would no

- 1 longer consider the cost a significant adverse
- 2 economic impact?
- 3 A. That's a difficult question to answer.
- 4 Something significantly less than the numbers that
- are in the cost summary, but I think it is important
- to tie that back to the six to ten percent. Because
- 7 at that demand level we know that there is a
- 8 customer need and want for that and we are willing
- 9 to implement at that point.
- 10 JUDGE ALBERS: Okay. Thank you. Do you have
- any redirect, Mr. Muncy?
- 12 REDIRECT EXAMINATION
- BY MR. MUNCY:
- 14 Q. The counsel for Verizon Wireless asked about
- how long it would take Flat Rock to implement local
- number portability if the suspension were denied. I
- 17 assume your estimate is dependent upon vendor
- availability to perform necessary functions and the
- availability of other personnel in that regard?
- 20 A. Yes, that's correct.
- 21 Q. I think, as you indicated, with Flat Rock being
- a company with some 500 some access lines, am I

- 1 correct the company doesn't necessarily have a great
- 2 amount of clout in regard to being first on the
- 3 list?
- 4 MR. RASHES: Your Honor, objection, these are
- 5 leading questions.
- 6 MR. MUNCY: I will withdraw the question. I
- 7 will withdraw the question. That's all.
- 8 JUDGE ALBERS: Okay. Thank you, Mr. Jacobsen.
- 9 Actually, do you have any recross on that?
- MR. RASHES: No, Your Honor.
- JUDGE ALBERS: Okay.
- 12 THE WITNESS: Thank you, Your Honor.
- 13 (Witness excused.)
- JUDGE ALBERS: Mr. Jacobsen, thank you
- generally for your direct answers.
- MR. JACOBSEN: Thank you.
- JUDGE ALBERS: Does the Company have anything
- 18 further?
- MR. MUNCY: That's all, Your Honor.
- 20 JUDGE ALBERS: Mr. Rashes, would you like to
- 21 call your witness?
- 22 MR. RASHES: I would call Mike McDermott to the

1	stand.
2	JUDGE ALBERS: Mr. McDermott, you were sworn in
3	this morning?
4	MR. McDERMOTT: Yes, I was.
5	JUDGE ALBERS: Okay. I thought so but I wanted
6	to double check.
7	MR. RASHES: Your Honor, I would like to have
8	this exhibit marked, the same exhibit as yesterday.
9	(Whereupon Verizon
10	Wireless Exhibit 1
11	Attachment D was marked
12	for purposes of
13	identification.)
14	JUDGE ALBERS: Please proceed, Mr. Rashes.
15	MR. RASHES: Thank you, Your Honor.
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## 1 MICHAEL A. McDERMOTT

- 2 called as a Witness on behalf of Intervenor Verizon
- 3 Wireless, having been first duly sworn, was examined
- 4 and testified as follows:
- 5 DIRECT EXAMINATION
- BY MR. RASHES:
- 7 Q. Mr. McDermott, if you would please state your
- full name and address for the record.
- 9 A. Yes, Michael, M-I-C-H-A-E-L, middle initial A,
- 10 last name, M-c-D-E-R-M-O-T-T, 1515 Woodfield Road,
- Suite 1400, Schaumburg, Illinois 60173.
- 12 Q. And are you the same Michael A. McDermott who
- caused to be prepared and prefiled the direct
- 14 testimony of Michael A. McDermott on behalf of
- Verizon Wireless on May 20, 2004, in this case?
- 16 A. Yes.
- Q. And does that direct testimony consist of 23
- pages in question and answer format?
- 19 A. Yes.
- 20 Q. And were there three attachments to that direct
- 21 testimony as initially filed?
- 22 A. Yes.

- 1 Q. And does Attachment A consist of a letter from
- the Illinois Commerce Commission signed by Thomas G.
- 3 Aridas to the Federal Communications Commission?
- 4 A. Yes.
- 5 Q. Does Attachment B to that testimony consist of
- 6 a letter from -- or to Stan Wise, the president of
- 7 NARUC from the Chief of the Consumer and
- 8 Governmental Affairs Bureau at the Federal
- 9 Communications Commission?
- 10 A. Yes.
- 11 Q. And does Exhibit C consist of a brief excerpt
- from "NECCA Washington Watch"?
- 13 A. Yes.
- MR. RASHES: Your Honor, for the record all
- three of those attachments to the direct testimony
- were filed electronically on e-Docket.
- 17 Q. Mr. McDermott, do you have an additional
- 18 exhibit to add today?
- 19 A. Yes.
- 20 Q. That exhibit which has been premarked
- 21 Attachment D to Exhibit 1, can you please tell me
- what it consists of?

- 1 A. It consists of wireline phone numbers that have
- 2 made a request of Verizon Wireless to port to the
- 3 companies listed under OCN Name but were denied
- 4 because the numbers that they were seeking to port
- 5 were not registered in the local exchange routing
- 6 guide, the LERG.
- 7 Q. And the information on this report, when did it
- 8 start to be collected by Verizon Wireless?
- 9 A. Verizon Wireless began compiling this data on
- 10 May 24 of this year.
- 11 Q. Am I correct to assume that was after you
- 12 prefiled your testimony on May 20?
- 13 A. That is correct.
- Q. And when did you request this report be issued?
- 15 A. I requested this report to be run initially on
- June 7 in the evening and again on the morning of
- 17 June 8, 2004.
- 18 Q. If I were to ask you the same questions
- contained in your testimony, in your prefiled
- testimony, your answers would be the same?
- 21 A. Yes.
- MR. RASHES: With that, Your Honor, I would

- move for admission of the direct testimony of 1 Michael A. McDermott on behalf of Verizon Wireless 2
- and Attachment A, B, C and D thereto. 3
- 4 JUDGE ALBERS: Any objection?

20

- MR. MUNCY: Yes, Your Honor. In light of your 5 6 ruling in other dockets I am not going to object to 7 Attachments A through C. I am, however, going to object to the introduction of Attachment D. 8 an attempt to supplement their direct testimony 9 10 which is not in accordance with the schedule that 11 was established in this docket. This is new 12 information which we have not been able to conduct 13 discovery about, and it is, in light of the schedule 14 that's been established in this case, this is an 15 inappropriate attempt to supplement their direct 16 testimony.
- 17 JUDGE ALBERS: Staff have any objection? MR. MADIAR: Just so the record is clean we 19 would renew the same objection we had made before. It is hearsay. It is not an exception. This is a business record and Mr. McDermott is not the 22 custodian of record. We don't feel that there has

- 1 been sufficient foundation laid that this is a
- 2 business record kept in the normal course of
- 3 business. And that would be all.
- 4 JUDGE ALBERS: I do have one question. I don't
- 5 see Flat Rock on this.
- 6 MR. RASHES: That is correct, Your Honor. Flat
- 7 Rock is not on this list at this time. However, as
- 8 Your Honor will note from the testimony of both
- 9 Mr. Jacobsen and Mr. Hoagg, they both referred to
- 10 take rates elsewhere in the state on
- 11 wireline-to-wireless number portability. So that is
- 12 why this is relevant to this proceeding. These are
- take rates for quite a few rural ILECs.
- And in addition in response to the other
- objections that were raised, this report could not
- have possibly been created or even started to be
- created until after May 24, the day that
- 18 wireline-to-wireless local number portability should
- have been implemented throughout the country
- 20 pursuant to the FCC's direction. It is a regularly
- 21 conducted report now of Verizon Wireless that they
- 22 will continue to keep up even after these

- proceedings are long over. And Mr. McDermott as a representative of the company has access to these materials and to these regularly conducted business records.
- In addition, we have seen the hearsay

  objection that Staff makes, find it very ironic that

  Staff would object this is hearsay, when their own

  witness basically says, oh, I just spoke to someone

  at Verizon and SBC and these are their take rates.
- MR. MADIAR: May I respond, Your Honor?

  JUDGE ALBERS: Yes.
- MR. MADIAR: If Mr. Rashes or Verizon Wireless
  had a problem with what Mr. Hoagg may have done or
  the other witness that Staff had at that time, they
  should have noted the objection at that time. So as
  far as I am concerned there is nothing more that
  needs to be said on that matter.
- MR. RASHES: Your Honor, we didn't object but
  we want the same standard applied equally to all
  parties.
- JUDGE ALBERS: I understand but I am troubled by a document with no reference to Flat Rock and we

1	are concerned about Flat Rock here primarily, as
2	opposed to the other companies identified on this
3	list. Your main purpose then in wanting to submit
4	it is demonstrative of take rates generally in
5	Illinois?
6	MR. RASHES: Yes.
7	JUDGE ALBERS: At least as far as Verizon
8	Wireless is concerned?
9	MR. RASHES: Correct. Clearly, if there is no
10	Flat Rock on there, and admittedly there isn't, we
11	certainly won't be able to point and say Flat Rock
12	is on here.
13	JUDGE ALBERS: I think in the absence of Flat
14	Rock, I have other concerns to raise and this pushes
15	this past the point of it being appropriate to
16	admit. So I will admit Verizon Wireless Exhibit 1
17	with Attachments A, B and C but not Attachment D .
18	(Whereupon Verizon
19	Wireless Exhibit 1 with
20	Attachments A, B and C
21	was admitted into
22	evidence.)

Τ	MR. RASHES: Your Honor, I Would tender
2	Mr. McDermott for cross examination.
3	JUDGE ALBERS: Thank you. Mr. Muncy?
4	MR. MUNCY: Judge, in light of your ruling I
5	have no cross examination for Mr. McDermott in this
6	docket.
7	JUDGE ALBERS: Does Staff have any questions
8	for Mr. McDermott?
9	MR. STANTON: No.
10	JUDGE ALBERS: I don't think I have any
11	questions either. Thank you.
12	THE WITNESS: Thank you, Your Honor.
13	(Witness excused.)
14	MR. RASHES: Your Honor, that concludes Verizon
15	Wireless's direct case.
16	JUDGE ALBERS: Thank you. Mr. Stanton?
17	MR. STANTON: Staff calls Mr. Koch to the
18	stand.
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- 2 called as a Witness on behalf of Staff of the
- 3 Illinois Commerce Commission, having been first duly
- 4 sworn, was examined and testified as follows:
- 5 DIRECT EXAMINATION
- 6 BY MR. STANTON:
- 7 Q. Mr. Koch, would you state your full name and
- 8 business address.
- 9 A. My name is Robert F. Koch, K-O-C-H, 527 East
- 10 Capitol Avenue, Springfield, Illinois 62701.
- 11 Q. Do you have before you a document which has
- been marked for purposes of identification as ICC
- 13 Staff Exhibit 3.0 consisting of 18 pages of
- 14 narrative testimony in question and answer format,
- along with four attachments containing various
- 16 calculations marked for purposes of identification
- as Schedules 3.1, 3.2, 3.3 Public and 3.3
- Proprietary entitled Direct Testimony of Robert F.
- 19 Koch?
- 20 A. Yes, I do.
- 21 MR. MUNCY: I would be glad to waive
- foundational questions in regard to Mr. Koch's

1	testimony and have no objection to the admission of
2	Staff Exhibit 3 and the attachments.
3	MR. RASHES: No objection, Your Honor.
4	JUDGE ALBERS: Thank you. Would Staff identify
5	them, please? Sorry, you did identify them.
6	MR. STANTON: At this time I would ask that the
7	direct testimony of Robert F. Koch previously marked
8	Staff Exhibit 3.0, along with four attachments
9	identified as Schedules 3.1, 3.2, 3.3 Public and 3.3
10	Proprietary, all of which have been filed on the
11	Commission's e-Docket filing system, be admitted
12	into evidence.
13	JUDGE ALBERS: Hearing no objection to their
14	admission, Staff Exhibit 3.0 with the four
15	attachments are admitted.
16	(Whereupon ICC Staff
17	Exhibit 3.0 with
18	Schedules 3.1, 3.2, 3.3
19	Public and 3.3
20	Proprietary was
21	admitted into
22	evidence )

- 1 MR. STANTON: The witness is available for
- 2 cross examination.
- JUDGE ALBERS: Mr. Rashes?
- 4 MR. RASHES: Thank you, Your Honor.
- 5 CROSS EXAMINATION
- BY MR. RASHES:
- 7 Q. Good morning, Mr. Koch. My name is Haran
- 8 Rashes of the law firm Clark Hill, P.L.C., on behalf
- 9 of Verizon Wireless. Your testimony consists of a
- 10 lot of discussion about Flat Rock's proposed LNP
- 11 cost recovery. Does the Commission have to approve
- such LNP cost recovery surcharges?
- 13 A. No, they do not.
- 14 Q. This LNP surcharge as proposed goes on for five
- 15 years, and back on page 7 of your testimony, lines
- 16 145 to 147, you state you are familiar with the FCC
- 17 rules on this matter, is that correct?
- 18 A. Yes.
- 19 Q. To your knowledge has any carrier applied to
- the FCC to extend the LNP surcharge past five years?
- 21 A. I was not aware of any.
- 22 Q. What would be the effect of such an extension

- 1 on that surcharge?
- 2 A. My understanding is that it would reduce the
- 3 surcharge.
- 4 Q. Also on page 7 you stated that you are familiar
- 5 with SBC's LNP cost recovery in its federal tariff
- 6 FCC Number 2, is that correct?
- 7 A. That is correct.
- 8 Q. And you are also familiar with NECCA tariff FCC
- 9 Number 5, 482nd revision of page 1, is that correct?
- 10 A. That is correct.
- 11 Q. Did you review any other FCC tariffs besides
- these two for purposes of these cases?
- 13 A. No, I did not.
- Q. Do you know if any other Illinois carriers have
- filed such tariffs?
- 16 A. My understanding is that Verizon has also.
- 17 Q. That would be Verizon land line, correct?
- 18 A. Correct. And I believe at the time that they
- 19 filed it, I believe it would have been GTE. And so
- that is my understanding.
- Q. But you did not review the Verizon Wireless?
- 22 A. No, I did not.

- 1 Q. Do you know if any rural LECs have filed such
- 2 tariffs?
- 3 A. I am not aware of any.
- Q. Did you review or seek to review any rural LECs
- 5 outside the state of Illinois who may have filed
- 6 such tariffs?
- 7 A. No, I have not.
- 8 Q. On page 9 of your testimony you refer to the
- 9 November 10 FCC wireline-to-wireless LNP order and
- 10 you state that it does not address any cost recovery
- issues directly. Did the FCC specifically decline
- to address those issues in that case?
- 13 A. My understanding is that they concluded that
- the issues were outside of the scope of that
- 15 proceeding.
- 16 Q. Did anything in that order refer to whether or
- not the November 10 order should go into effect
- pending any future orders on cost recovery?
- 19 A. My understanding is that a requirement would go
- 20 into effect.
- 21 Q. You refer to two cost-related circumstances
- 22 that you believe warrant the concern of the

- 1 Commission in this matter. The first of them --
- 2 actually, the second one, is this issue of cost
- 3 recovery for transit and transport. Do you believe
- 4 that such uncertainty, if there is any, alone
- 5 constitutes a basis for a waiver or a suspension?
- 6 MR. STANTON: I am going to object to that.
- 7 Mr. Hoagg -- or Mr. Koch, rather, is the cost
- 8 witness. Mr. Hoagg is the policy witness who makes
- 9 the call on whether the company has met their burden
- 10 under 251(f). So that question may be better
- 11 directed to Mr. Hoagg.
- MR. RASHES: Your Honor, he specifically states
- in his testimony that there are two cost-related
- circumstances that are of concern. If he is
- expressing his opinion as to what is of concern, I
- have the right to ask him the weight of that
- 17 concern.
- 18 JUDGE ALBERS: I don't recall that testimony.
- 19 Do you --
- 20 MR. RASHES: Page 10. It is page 10 in both
- 21 versions.
- 22 JUDGE ALBERS: Overrule the objection. Do you

- 1 recall the question?
- THE WITNESS: If you could repeat it, please.
- 3 MR. RASHES:
- 4 Q. Sure. Does the alleged uncertainty in the cost
- 5 recovery for transit and transport alone constitute
- 6 enough to grant or concern -- a circumstance that's
- 7 large enough to grant the suspension requested in
- 8 this case?
- 9 A. And it is my belief that in as much as the
- 10 transit and transport costs may be borne on the end
- 11 users, it would be instructive to know what that
- impact might be and to inform the Commission of that
- 13 because it could represent a burden.
- 14 Q. In reviewing these costs that were provided to
- you from Flat Rock, did you independently verify any
- of the costs?
- 17 A. In as much as I did review the cost studies, I
- didn't look at the assumptions. I did some checking
- of rates to some extent. So there was some
- 20 verification involved.
- Q. Which rates did you check?
- 22 A. I looked at access charges and as well as --

- and this might not be so much for the cost study
- 2 itself as for data request responses that were used
- 3 to produce tables in my schedules. But I did some
- 4 verification to confirm some of those numbers.
- 5 Q. Did you independently verify the LNP software
- 6 estimate provided by the company?
- 7 A. No, I did not.
- 8 Q. Did you independently verify the switch
- 9 translation estimates provided by the company?
- 10 A. No, I did not.
- 11 Q. Did you independently verify the technical
- trouble estimates provided by the company?
- 13 A. I did review the information they provided, but
- I didn't seek a separate cost development for it. I
- did use the numbers that they had provided.
- 16 Q. In looking at the transport and transit numbers
- which you keep in your Scenario 1, is that correct?
- 18 A. Correct.
- 19 Q. Do you have any empirical data on the demand
- 20 for such service and demand for porting services and
- 21 the transport and transit in the Flat Rock area?
- 22 A. No, I do not.

- 1 Q. You talk in your testimony at the very bottom
- of page 12 and continuing on to page 13 on Line 261
- and 262 about a LEC's historic minutes of usage
- 4 numbers. Did Flat Rock provide their historic
- 5 minutes of use to you?
- A. Yes, it was part of the cost support provided
- 7 by the company.
- 8 Q. And did you examine that?
- 9 A. Yes, I have.
- 10 Q. Do you know if those minutes of use would hold
- for wireline-to-wireless the same as they would
- wireline-to-wireline calls?
- 13 A. Do I know for certain? Obviously, these are
- just estimates, since such porting has not occurred
- 15 yet. However, I am sorry, if -- the assumption made
- was that simply when they were ported that that
- minutes of use would not be affected.
- 18 Q. Did you look at any empirical data to support
- 19 that?
- 20 A. No, I have not.
- Q. What take rate was used to develop this
- transport and transit cost estimate?

- 1 A. The take rate provided by the company, six
- 2 percent at start-up and going to ten percent by year
- 3 five.
- Q. Did you do any independent evaluation as to
- 5 whether or not that take rate would be correct?
- 6 A. No, I have not.
- 7 MR. RASHES: I have no further questions.
- JUDGE ALBERS: Thank you. Mr. Muncy, do you
- 9 have any questions?
- 10 MR. MUNCY: No questions for Mr. Koch in this
- docket.
- 12 JUDGE ALBERS: I don't have any questions
- either. Do you have any redirect?
- MR. STANTON: No.
- JUDGE ALBERS: Okay. Thank you, Mr. Koch.
- 16 THE WITNESS: Thank you.
- 17 (Witness excused.)
- JUDGE ALBERS: Call your next witness,
- Mr. Stanton.
- MR. STANTON: At this time staff calls
- 21 Mr. Hoagg to the stand.

2	JEFFREY H. HOAGG
3	called as a Witness on behalf of Staff of the
4	Illinois Commerce Commission, having been first duly
5	sworn, was examined and testified as follows:
6	DIRECT EXAMINATION
7	BY MR. STANTON:
8	Q. Would you kindly state your name and business
9	address, please.
10	A. Jeffrey Hoagg, J-E-F-F-R-E-Y, H-O-A-G-G, 527
11	East Capitol Avenue, Springfield, Illinois 62701.
12	Q. Do you have before you a document which has
13	been marked
14	MR. MUNCY: Judge, we will waive all the
15	foundational questions in regard to Mr. Hoagg's
16	testimony and have no objection to the admission of
17	his direct testimony as Staff Exhibit 1 in this
18	docket.
19	MR. RASHES: Your Honor, we would like the
20	foundational questions of this witness to proceed

because -- we would like to proceed with the

foundational questions. We are not waiving that

- 1 because we do plan an oral motion to strike a
- 2 portion of his testimony.
- JUDGE ALBERS: Okay. Mr. Stanton?
- 4 MR. STANTON:
- 5 Q. Mr. Hoagg, do you have before you a document
- 6 which has been marked for purposes of identification
- 7 as ICC Staff Exhibit 3.0 consisting of 20 pages of
- 8 narrative testimony in question and answer format
- 9 entitled the Direct Testimony of Jeffrey H. Hoagg?
- 10 A. Yes.
- 11 Q. Now, was that testimony drafted by you or under
- 12 your direction or supervision?
- 13 A. Yes, it was.
- 14 Q. Are there any additions, modifications or
- 15 corrections you wish to make to this testimony at
- 16 this time?
- 17 A. No.
- 18 Q. Now, if I was to ask you today exactly the same
- 19 questions as set forth in your narrative testimony,
- would your answers be the same?
- 21 A. Yes.
- Q. Is it your intention that this be your sworn

- direct testimony in this proceeding?
- 2 A. Yes.
- 3 MR. STANTON: Judge, at this time I ask that
- 4 the direct testimony of Jeffrey H. Hoagg previously
- 5 marked as Staff Exhibit 1.0 be admitted into
- 6 evidence.
- JUDGE ALBERS: Any objections?
- 8 MR. RASHES: Yes, Your Honor, we would orally
- 9 move to strike Mr. Hoagg's testimony at lines 243 on
- page 11 through 248 on page 12 and, again, at lines
- 11 302 on page 14.
- JUDGE ALBERS: I am sorry, 302?
- 13 MR. STANTON: 242.
- MR. RASHES: I will start again. 243 through
- 15 248, that's page 11 and 12, and then turning to page
- 14, lines 302 and line 307, up to the end of that
- sentence ending with the word "subscribers" period.
- MR. STANTON: So line 302 beginning with "More
- 19 complete" to "demand of Flat Rock subscribers," on
- line 307.
- 21 MR. RASHES: Correct. Your Honor, we are
- 22 moving to strike that because it was impermissible

- 1 hearsay. Mr. Hoagg says right off the bat based on my discussions with SBC and Verizon. 2 representative are not present in the room to be 3 cross-examined. They are not named. He basically 4 is discussing take rates from other areas of the 5 6 state that are irrelevant to the rural LECs. And in 7 light of your earlier ruling that take rate, actual 8 take rates, from rural carriers is inadmissible, we feel that this is likewise inadmissible hearsay and 9
- JUDGE ALBERS: Well, the initial matter the
  earlier ruling was not solely on the basis of which
  carriers were on that list and the absence of Flat
  Rock. There were other infirmities, as indicated,
  altogether which went beyond the point which I
  believe it was appropriate for admission.

irrelevant to this proceeding.

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- MR. RASHES: We are aware of your ruling, Your Honor, but we feel that this is impermissible hearsay.
- JUDGE ALBERS: I just wanted you to be clear on my prior ruling. Any response from Staff?
- MR. MADIAR: Your Honor, in response to the

- 1 motion to strike, the issue is, is this
- 2 impermissible hearsay. And our response would be
- 3 that there is an exception to the hearsay rule
- 4 underneath Section 1040 of the Illinois
- 5 Administrative Procedure Act and this Commission's
- 6 rules in that evidence not admissible under the
- 7 rules of evidence may be admitted in as a type
- 8 commonly relied upon by a reasonably prudent man in
- 9 the conduct of their affairs. We believe
- 10 discussions that Staff witnesses may have with other
- folks in the industry is the type of information
- that would be reasonably relied upon by persons that
- are involved in that field. And we would seek to
- have it admitted as substantive evidence under that
- 15 hearsay exception.
- JUDGE ALBERS: Do you want to reply to that
- 17 response?
- MR. RASHES: Yes, Your Honor. I am not quite
- sure how a reasonable person can be looking at
- 20 apples and seeing oranges. He is looking at take
- 21 rates from the very beginning of local number
- 22 portability and allegedly reasonably extrapolating

them out for the next five years. In addition, he is looking at very, very different areas of the state and areas where there already is heavy, heavy telecommunications choice, lots of CLECs, and people were comfortable with porting their numbers in those This data -- a reasonable person would look areas. at this data and agree it is prejudicial and irrelevant to rural take rates. 

MR. MADIAR: May I respond, Your Honor? I believe that the comments that were just offered by Mr. Rashes do not go to whether this is something that reasonable men would rely upon but rather goes toward the weight that evidence that should be given by Your Honor. So I still don't see how it does not refute our hearsay exception that he is seeking to strike this evidence upon.

MR. RASHES: Your Honor, clearly Staff would like to propose a double standard here because the additional objections you came up with were not Staff's objections to Exhibit D. So if Staff wants to see Exhibit D, which is clearly reasonably -- a reasonable man would look at for what the rural take

- 1 rates are around the state when you have got rural carriers listed at attempted takes, and then say 2 that's not admissible, no reason I wouldn't look at 3 4 that, but a reasonable man for deciding rural take rates would look at urban areas, top 100 MSA's where 5 6 wireline-to-wireline, that is just 7 wireline-to-wireline, has been available for the 8 last three years and would look at them and extrapolate into rural areas where there isn't even 9 10 wireline-to-wireline local number portability. And some of the areas in the Attachment D are identical 11 12 to -- well, they are SBC territories on Attachment 13 D. So they are identical to what you are saying you 14 would reasonably rely on. 15 JUDGE ALBERS: Is it Verizon Wireless's 16 position that even the SBC entries, for lack of a 17 better word, on Attachment D that you have previously offered are not mistakes and are in fact 18 accurate depictions of a refusal for LNP 19 20 portability, LNP implementation?
- 21 MR. RASHES: They are accurate. There are
  22 probably mistakes on the part of SBC in implementing

- LNP. So the use of the word "mistake" is a loaded 1 question there. But they are accurate that there 2 was demand in those areas that were denied. But 3 4 they are certainly not accurate as to what the take 5 rate is at SBC. They have a lot, probably almost 6 99.9 percent, of their switches are LNP compatible 7 and are not showing up on that report as looking favorable. 8
- JUDGE ALBERS: In light of the circumstances, I

  am inclined to agree with Staff and deny the motion

  to strike. However, you are certainly free to

  question Mr. Hoagg to your heart's content on the

  validity of his use of these numbers. So for the

  record then the motion to strike is denied.
  - Is there any other objections to the Staff testimony and exhibits? No attachment, just the one exhibit.
- MR. RASHES: No, Your Honor.

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- JUDGE ALBERS: Hearing no further objections
  and having noted Verizon Wireless's objections for
  the record, Staff Exhibit 1.0 is admitted.
- 22 (Whereupon ICC Staff

- 1 Exhibit 1.0 was
- 2 admitted into
- 3 evidence.)
- 4 MR. STANTON: The witness is available for
- 5 cross examination.
- 6 CROSS EXAMINATION
- 7 BY MR. RASHES:
- Q. Good morning, Mr. Hoagg. My name is Haran
- 9 Rashes. I am with the law firm Clark Hill, P.L.C.,
- 10 and I represent Verizon Wireless in this matter. I
- 11 understand that previously you worked for the New
- 12 York Public Service Commission, is that correct?
- 13 A. That's correct.
- Q. Are you aware of how the New York Public
- 15 Service Commission dealt with similar requests for
- suspension from the wireline-to-wireless local
- 17 number portability obligations?
- 18 A. Not in any detail. My general understanding or
- impression from press is that they in fact in some
- 20 way denied at least one such petition.
- 21 Q. You also previously worked for the FCC,
- 22 correct?

- 1 A. Correct.
- Q. Are you aware of how the FCC has dealt with
- 3 petitions to extend the wireline-to-wireless local
- 4 number portability obligation past May 24, 2004?
- 5 A. You would have to specify what petitions you
- 6 would be referring to.
- 7 Q. I don't have the number, but are you familiar
- 8 with the eastern Pennsylvania order?
- 9 A. That one I do have some recollection about.
- 10 Under the standards that they apply, which are
- different than the standards that would be applied
- in this case, at least that's my understanding, I
- believe they rejected such a petition.
- Q. So they wouldn't be applying 252(f)
- 15 A. It is my understanding that they would not.
- 16 Q. Is it your understanding or do you know or not
- know what FCC standard was applied, what standard
- was applied by the FCC?
- 19 A. As a non-lawyer, you know, with that
- 20 qualification, I know that they wouldn't apply the
- 21 same standard.
- Q. You talk in your testimony on page 4 that you

- 1 considered several policy factors and considerations
- 2 you need for smaller, more rural ILECs in Illinois.
- 3 What constitutes a smaller, more rural ILEC?
- 4 A. You will have to give me a line reference in
- 5 addition to a page reference.
- 6 Q. Lines 60 to 61, page 4.
- 7 A. Okay. Can you repeat your question, please?
- 8 Q. Looking at that testimony you talk about unique
- 9 to smaller, more rural ILECs. Please define a
- smaller, more rural ILEC.
- 11 A. Well, from the very words smaller and more
- 12 rural, I think you can -- or that intent was to
- convey that that is not a precise description.
- 14 Smaller, more rural in comparison to SBC and Verizon
- in this state would be how I would define a smaller,
- 16 more rural carrier.
- 17 Q. And would you lump all of those together?
- 18 A. No, not at all.
- 19 Q. How many smaller, more rural carriers are there
- in the state of Illinois?
- 21 A. Well, I can give you a rough estimation, if you
- 22 would like that.

- 1 Q. Please give me a rough estimation.
- 2 A. In the low 40's.
- 3 Q. Have any of those low 40, those carriers, not
- filed for local number portability waivers?
- 5 A. It is my understanding that a few have not.
- Q. Did you examine the local number portability
- 7 status of those few who have not?
- 8 A. Don't know what you mean by local number
- 9 portability status.
- 10 Q. Did you examine whether or not they are
- 11 providing local number portability in the post-May
- 12 24 era?
- 13 A. Not in any detail because my assumption was, if
- they had not been granted at least an interim
- suspension or waiver by this Commission, that they
- 16 would be adhering to the law or the FCC rules in
- this regard. So I did not examine them.
- 18 Q. With that assumption in place did you examine
- any of their tariffs or applied for tariffs to
- 20 recover their LNP costs?
- 21 A. I examined in general the general NECCA tariff
- 22 format.

- 1 Q. Is that for an Illinois company?
- 2 A. That is the kind of format that would be filed
- 3 by Illinois companies. But, no, I did not look -- I
- felt no need at all to look at specific tariffs
- 5 filed by -- filed or not filed by Illinois carriers
- 6 at this point.
- 7 Q. You note on line 75 or 76 through 78 of your
- 8 testimony that the FCC has stated that the failure
- 9 of telecommunications carriers to provide number
- 10 portability hampers the development of local
- 11 competition. Do you believe Flat Rock has viable
- 12 local competition?
- 13 A. Yes.
- Q. So there is another land line providing service
- in the Flat Rock area?
- 16 A. No.
- 17 Q. You then go on to state that the FCC has
- 18 emphasized that carriers offering number portability
- also participate in number pooling to optimize
- 20 numbering resources which benefits consumers by
- 21 staving off the creation of new area codes. Are you
- familiar with the October 16, 2001, letter from

- 1 Thomas G. Aridas on behalf of the Commission to the
- 2 Federal Communications Commission that was attached
- 3 to Mr. McDermott's testimony as Attachment A?
- 4 A. No.
- 5 Q. How long have you been in your current
- 6 position?
- 7 A. How long have I been in my current position?
- 8 Q. Yes.
- 9 A. On the order of four years.
- 10 Q. Were you in your current position on October
- 11 16, 2001?
- 12 A. Sure.
- 13 Q. As principal policy adviser to the
- 14 Telecommunications Division, did you have any role
- in developing this Commission's policy vis-a-vis
- 16 number pooling?
- 17 A. Not at all. That's not an area of my
- 18 expertise. We have someone with much more
- 19 background in that area than I do who in fact is our
- 20 principal on that.
- 21 Q. Do they report to you?
- 22 A. Do they report to me?

- 1 Q. Does that person report to you?
- 2 A. No.
- 3 Q. Are you aware of this Commission's position on
- 4 number pooling?
- 5 A. Very vaguely.
- Q. Are you aware that Flat Rock is in the 618 area
- 7 code?
- JUDGE ALBERS: Subject to check, Mr. Hoagg,
- 9 would you accept that Flat Rock is in the 618 area
- 10 code?
- 11 A. Subject to check I would accept that they are
- in that area code.
- 13 Q. Are you aware that Flat Rock is sitting on
- 9,468 unused numbers?
- 15 A. No.
- 16 Q. Are you aware that the 618 area code is in
- jeopardy status?
- 18 A. Yes.
- 19 Q. And are you aware that the 618 area code is
- 20 under number rationing at the present time?
- 21 A. My understanding is that number rationing and
- jeopardy status go hand in hand.

- 1 Q. Did you ask anyone else at the Commission about
- 2 the importance or the impact of these waivers on
- 3 number portability?
- 4 A. Yes.
- 5 Q. And who did you ask?
- 6 A. I asked our numbering expert, George Light.
- 7 Q. And what was his answer?
- 8 A. Well, I don't know that you would want me to
- 9 repeat the entire conversation. I mean, it was a
- 10 fairly lengthy conversation. So maybe if you focus
- it down, I can try to give you the pertinent part of
- 12 the conversation.
- 13 Q. Okay. I will get very focused. Your line on
- line 78 through 81, the FCC comment there, does the
- 15 Illinois Commission agree that, quote, carriers
- offering number portability also participate in
- 17 numbering pooling to optimize numbering resources
- which benefit consumers by staving off the creation
- of new area codes?
- 20 MR. MADIAR: Objection, Your Honor. I would
- ask counsel to rephrase the question. He asked does
- 22 the Illinois Commerce Commission believe that --

- 1 MR. RASHES:
- 2 Q. Is it the Commission's position that number
- 3 pooling is important?
- 4 A. I would be willing to say that my general
- 5 impression and understanding is that the
- 6 Commission's general position is number pooling is
- 7 important.
- 8 Q. And should that be an important consideration
- 9 on the suspension of the wireline-to-wireless local
- 10 number portability requirements?
- 11 A. Do I think that that should be an important
- 12 consideration?
- 13 Q. Yes.
- 14 A. No.
- On page 7 of your testimony, line 144, you
- 16 refer to users of telecommunication services
- generally. And you state that it is best understood
- to refer to the general body of Flat Rock
- 19 subscribers. What was the basis for that
- 20 understanding?
- 21 A. Actually, I didn't have such an understanding.
- 22 Q. Belief. What was the basis for your belief?

- 1 A. I looked at that language in the Act, and from
- 2 a policy perspective I thought about in the context
- of a specific petition that might be submitted under
- 4 that section of the Act and thought about the
- 5 alternatives, under that specific set of
- 6 circumstances that one could attach to those words,
- 7 I came to the conclusion that from my perspective
- 8 the best interpretation was users of
- 9 telecommunications generally refer to the body of
- 10 users of the entity that is submitting the petition.
- 11 Q. Did you look at any other Commission orders to
- 12 develop that belief?
- 13 A. ICC orders?
- 14 Q. Yes.
- 15 A. Well, I certainly looked at any number of ICC
- orders in the process of developing this testimony
- and thinking about Section 251(f) generally. As to
- any specific ICC order that deals with this issue,
- 19 no. I mean, I did not try to find a specific order
- 20 that in some sense was a precedential examination of
- 21 this.
- 22 Q. Are Verizon Wireless subscribers users of

- 1 telecommunication services?
- 2 A. Yes.
- 3 Q. Could you look at the cost estimates provided
- 4 by Flat Rock?
- 5 A. Yes.
- Q. Did you independently verify any of the figures
- 7 contained in those cost estimates?
- 8 A. Of course not. I am a policy guy. I don't
- 9 look at numbers.
- 10 Q. Did you do any comparison of the numbers from
- one case to another among the different suspension
- 12 petitions?
- 13 A. Yes.
- Q. Do you believe that competition is a benefit to
- 15 consumers in the state of Illinois?
- 16 A. As a general matter, yes.
- 17 Q. Did you quantify that benefit in your analysis
- in this case?
- 19 A. If by quantification you mean any kind of
- empirical work, the answer is no. The extent of the
- 21 effort to quantify was at the conceptual level, and
- it is more or less reflected in my testimony.

- 1 Q. You compared Flat Rock's estimated costs to SBC
- 2 Illinois. Do you believe that's a fair comparison,
- 3 to compare Flat Rock to SBC Illinois?
- 4 A. Can you --
- 5 Q. Are Flat Rock and SBC Illinois similarly
- situated in regards to their customer base?
- 7 A. No, but they would be similarly situated with
- 8 regard to a per access line surcharge. Every access
- 9 line in the serving territory of each of the
- 10 companies would be subject to that surcharge. So in
- 11 that sense they are comparable.
- 12 Q. Are SBC and Flat Rock comparable in terms of
- the number of access lines per switch?
- 14 A. I can't answer that. I don't believe that they
- 15 are, no.
- 16 Q. Did you examine that in making this comparison?
- 17 A. Well, if I had examined it, I would probably be
- able to answer your question.
- 19 Q. So the answer is you did not examine it,
- 20 correct?
- 21 A. That is correct.
- 22 Q. Did you ask Verizon land lines' surcharge?

- 1 A. Yes.
- Q. What was Verizon land lines' surcharge?
- 3 A. I can't recall with specificity. It was in the
- 4 general neighborhood of SBC's surcharge. My
- 5 recollection is maybe somewhere around 40 cents
- 6 maybe.
- 7 Q. Did SBC or Verizon ever ask this Commission to
- 8 examine those surcharges in any way?
- 9 A. No, they would have no grounds for such a
- 10 request.
- 11 Q. You talk about the, quote unquote,
- 12 wireline-to-wireless take rates in Illinois and talk
- about discussions with representatives from SBC and
- 14 Verizon. Who did you talk to at SBC?
- 15 A. Would you give me a page and a line reference?
- Q. Page 11, very bottom of the page, line 243
- 17 continuing on to the top of page 12, line 248.
- 18 A. Repeat the question, please.
- 19 Q. Who at SBC did you have these discussions with?
- 20 A. I had these discussions with regulatory
- 21 personnel.
- Q. Who in the regulatory personnel?

- 1 A. Probably several people but probably the
- 2 primary contact would be Carl Vordeen (sp)
- 3 Q. And who did you talk to at Verizon land line?
- 4 A. Again, probably the primary contact in that
- 5 case was Craig Smith. Again, also of in that case
- 6 Verizon land line's regulatory operations.
- 7 Q. What were the dates of these conversations?
- 8 A. Oh, I couldn't be specific but about the time
- 9 that I previously filed testimony regarding LNP
- 10 cases. So somewhere in the -- somewhere in the
- 11 December, January time frame, December of 2003,
- January of 2004 time frame.
- 13 Q. And how long had wireline-to-wireless local
- number portability been offered by SBC and Verizon
- 15 land line at that point?
- 16 A. Oh, can't be specific but approximately, since
- 17 November 24, 2003.
- 18 Q. In your opinion are those take rates reflective
- of an early start up for the service?
- 20 A. Well, I think by definition a take rate that --
- an estimate for a take rate that I got, let's say,
- around January 2004 for a service that had first

- been offered around the November 2003 time frame, I
- 2 would say by definition that's generally a start-up
- 3 time frame.
- 4 O. Is it correct that this same take rate
- 5 testimony appears in those earlier five cases, in
- 6 your testimony in those five cases?
- 7 A. That's absolutely correct.
- 8 Q. This testimony was filed on May 20, correct?
- 9 A. Correct.
- 10 Q. Did you make any attempt to update those
- 11 numbers?
- 12 A. Oh, yes, I did.
- Q. But you did not update the numbers, correct?
- 14 A. I did not put updated numbers in this testimony
- here.
- 16 Q. Do you know if the people that you spoke to at
- 17 SBC and Verizon land line, are they the ones
- directly responsible for tracking the take rates?
- 19 A. No. The people in regulatory, I am not sure
- 20 what they are responsible for, other than talking to
- 21 Staff. But they are not responsible for that.
- 22 Q. So they had to go out and get these numbers for

- 1 you, correct?
- 2 A. Oh, they went -- yes, they went to the expert.
- 3 They went to people with responsibility in this area
- 4 in the companies.
- 5 Q. Do you know who that is?
- 6 A. I actually was given that name for SBC, but I
- 7 can't recall it right now.
- 8 Q. So the people you spoke to are not, quote
- 9 unquote, the custodians of these numbers, correct?
- 10 A. I don't know. I think you would have to define
- 11 custodian for me.
- 12 Q. They are not the ones who regularly keep track
- of this stuff?
- 14 A. Well, I think they regularly -- I think they at
- least occasionally track this stuff, but they do not
- generate the numbers.
- 17 Q. Do you know precisely what the people you spoke
- to asked the experts for?
- 19 A. No, I was not privy to those conversations.
- Q. You also state on lines 302 through 304,
- 21 actually through 307, that evidence concerning
- 22 demand for wireline-to-wireless local number

- 1 portability by Verizon and SBC Illinois customers
- 2 would provide a more comprehensive benchmark for the
- 3 expected demand of Flat Rock subscribers. If this
- 4 petition is granted, and let's hypothetically say
- 5 two years from now they come back with another
- 6 petition, do you still believe you will be looking
- 7 at SBC and Verizon take rates at that point or would
- 8 you be looking at other small rural LECs who are
- 9 providing LNP?
- 10 A. I would be -- if I am in this position and the
- 11 case comes back, I would be examining -- my intent
- would be to examine all available take rate
- information.
- Q. Would you like to do that now?
- 15 A. Sure.
- 16 Q. Did you look at the take rate -- I mean, since
- 17 you filed your testimony on May 20, did you consult
- with any small and rural LECs, whether in Illinois
- or elsewhere, to see what the take rate has been in
- the first two weeks of providing the service?
- 21 A. No, I have been a little busy. I didn't care
- 22 much about the take rates in the first two weeks.

- 1 Q. But the first two months you did care about?
- 2 A. Yeah, I will start looking at take rates a
- 3 couple months, you know, a couple months out from
- 4 that May 24 date.
- 5 Q. You state in your testimony that there are
- three challenges to various aspects of the FCC's
- 7 wireline-to-wireless LNP requirements pending in the
- 8 Federal Court of Appeals?
- 9 MR. STANTON: Can I get a page reference?
- 10 Q. On page 17. Have you reviewed those three
- 11 appeals?
- 12 A. I looked at -- I looked at some of the
- documents surrounding those files. It is actually
- my understanding now -- I haven't followed them
- 15 closely. I believe some of them were consolidated,
- but I did look at documents related to those
- 17 appeals. I cannot recall right now specifically
- 18 which ones. But, yes, I did, in general.
- 19 Q. Did you look at any of the pleadings in those?
- 20 A. Beyond -- just one second. Define pleadings
- 21 for me.
- 22 Q. The pleadings are the documents filed with the

- 1 court. Did you look at the actual appeal documents
- 2 themselves and the answer of the FCC thereto?
- 3 A. I didn't look at the answer of the FCC thereto.
- I may have -- I believe I looked at one, at least
- 5 one, of the initial filings.
- Q. And which one was that?
- 7 A. I believe it was a USTA filing.
- JUDGE ALBERS: Could you spell that?
- 9 A. I am sorry. U-S-T-A, caps.
- 10 Q. The suspension you are recommending, it is not
- exactly clear in here, it is either two years or 30
- months, I am not sure from your testimony. When are
- 13 you -- you are recommending a suspension through
- 14 what date?
- 15 A. Well, in my testimony I did not -- I have not
- 16 recommended suspension through a specific date. In
- my testimony I indicated that a suspension of
- approximately a two-year time duration, I felt,
- would be warranted and sufficient to accomplish the
- 20 objectives that I had in mind in terms of
- 21 gathering -- you know, gathering actual usable
- 22 empirical information in terms of allowing the

- 1 various court proceedings to play out. So I felt,
- 2 speaking generally, that a year is too short for
- 3 that; that something on the order of at least two
- 4 years would probably be required.
- 5 Q. Is that the same suspension you recommended in
- 6 the five cases that have already been decided by the
- 7 Commission?
- 8 A. No. My recollection is that I actually did
- 9 recommend a specific time period in the other cases.
- And my recollection, which could be wrong, but my
- 11 recollection is 30 months.
- 12 Q. Is this the same -- the recommendation in Flat
- Rock, is that the same recommendation you have made
- in the other 33 pending cases that are up for
- hearing this week and next? Or the other 32?
- 16 A. Yeah, it's the same in the sense -- it
- certainly is the same that in the sense that in all
- cases I am recommending a temporary suspension of
- approximately two years.
- 20 Q. If such suspension is granted, wouldn't that by
- 21 definition mean that you might have an exchange, one
- 22 exchange next to another, where in Exchange A LNP is

- 1 available and in Exchange B it is not?
- 2 A. Oh, yes, that is conceivable. What that --
- 3 that's conceivable and I might even expect that to
- 4 happen. But I have no idea how common that might be
- 5 under my recommendation.
- 6 Q. Do you expect Flat Rock will be ready to
- 7 provide LNP and required to provide LNP when the
- 8 suspension is over?
- 9 A. On balance I would say that I expect it. I
- 10 certainly don't consider it to be a certainty. I
- would attach something more than a 50/50 likelihood
- 12 as my quess.
- 13 Q. Is it your recommendation that the Commission
- should require them as part of a grant of
- suspension, to be ready to provide LNP when that
- suspension is over?
- 17 A. I intended that to be part of my recommendation
- unless -- and the way my testimony reads is, yes,
- 19 the Commission should indicate they must be prepared
- to do that unless something intervenes to cause, you
- 21 know, some other circumstance with respect to Flat
- 22 Rock. And by intervening events, I mean court

- 1 cases, you know. Really I do mean judicial or
- 2 regulatory. Absent judicial or regulatory events,
- 3 they better be ready to do it. Whether or not in my
- 4 own view circumstances at that point in time would
- 5 warrant it, is something, of course, that will have
- to play out both on the demand and the cost side.
- 7 Q. Do you believe the Commission should set a date
- 8 certain for the end of any suspension?
- 9 A. Oh, absolutely, yes.
- 10 Q. And what date would you propose?
- 11 A. Well, if you pin me down to a specific date,
- 12 you know, first let me try a range and then see if
- that's sufficient. If not, then I will go to a
- specific date. Although this is not specifically
- proposed in my testimony, you know, sitting here
- today what I would propose is a date that is no less
- than two years from the May 24 date and probably no
- more than two and a half years from that date,
- somewhere in that span.
- MR. RASHES: I have no further questions of
- 21 Mr. Hoagg this morning.
- 22 JUDGE ALBERS: Thank you. Do you have any

- 1 questions, Mr. Muncy?
- MR. MUNCY: I guess just a couple.
- 3 CROSS EXAMINATION
- 4 BY MR. MUNCY:
- 5 Q. In response to counsel for Verizon Wireless's
- 6 questions right there at the end you indicated that
- 7 you thought Flat Rock should be prepared to provide
- 8 LNP at the end of the suspension, do you recall
- 9 that?
- 10 A. Yes.
- 11 Q. You said that there could be intervening events
- such as court decisions and things of that nature
- that would change your opinion perhaps or lead to a
- re-examination, is that correct?
- 15 A. Correct.
- 16 Q. You do recognize that whatever end date the
- 17 company is requesting, November 24, 2006, that in
- advance of that they could come in and seek, if they
- 19 thought they qualified, another suspension under the
- 20 provisions of the 251(f); they have the right to
- seek such a suspension, further suspension, if they
- 22 could prove their case?

- 1 MR. STANTON: You are asking for his non-legal
- 2 opinion?
- 3 MR. MUNCY: Yeah.
- 4 Q. I am asking for your non-legal opinion.
- 5 A. Yes, everything I understand, the answer to
- 6 that question is yes.
- 7 Q. And if, you know, six months in advance of the
- 8 end of the suspension date they came in and sought a
- 9 request and at that point in time there was
- virtually no demand for wireline-to-wireless local
- 11 number portability, would that be a factor that you
- would want to take into consideration at that point
- in time?
- 14 A. Under that hypothetical, with virtually no
- demand at that point in time, I would certainly
- 16 recommend to the Commission that they consider that
- fact that you are now supposing, that they consider
- that fact carefully and any examination of such a
- 19 petition.
- 20 MR. MUNCY: That's all the questions I have.
- JUDGE ALBERS: I don't think I have anything
- for you, Mr. Hoagg. Mr. Stanton, do you have any

1 redirect? 2 MR. STANTON: No redirect. 3 JUDGE ALBERS: Thank you, Mr. Hoagg. You may 4 step down. 5 (Witness excused.) 6 JUDGE ALBERS: Is there anything further from 7 Staff? MR. STANTON: None from Staff. 8 9 JUDGE ALBERS: Anything additional from anyone 10 with this docket? 11 MR. MUNCY: That's all for this docket, I 12 believe. 13 JUDGE ALBERS: Anything else? 14 MR. MADIAR: Right, Staff rests. 15 JUDGE ALBERS: Does Verizon Wireless have 16 anything else to add for this docket? 17 MR. RASHES: No, we don't, Your Honor. 18 JUDGE ALBERS: All right. Then the briefing 19 schedule as previously determined will remain in place, and with that I will mark the record heard 20 21 and taken.

HEARD AND TAKEN

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